



# EAST CAMBRIDGESHIRE DISTRICT COUNCIL

THE GRANGE, NUTHOLT LANE,  
ELY, CAMBRIDGESHIRE CB7 4EE

Telephone: Ely (01353) 665555

[www.eastcambs.gov.uk](http://www.eastcambs.gov.uk)

Further to your information request FOI/EIR 23/24-200, please find your question and our response below.

## Request:

- 1a. Who is the incumbent supplier for the provision of the council's Housing Register software?
  - 1b. Start date and duration of the contract?
  - 1c. Has a decision been made as to whether the existing contract will be renewed/extended?
  - 1d. What has been the average annual spend to date for the council's current Housing Register software?
  - 1e. Who is the senior officer (outside of procurement) responsible for this contract?
  - 1f. Please provide any specification/documentation relating to the last procurement exercise for this contract
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- 2a. Who is the incumbent supplier for the councils Homelessness Case Management software?
  - 2b. Start date and duration of the contract?
  - 2c. Has a decision been made as to whether the existing contract will be renewed/extended?
  - 2d. What has been the average annual spend to date for the council's current Homelessness Case Management software?
  - 2e. Who is the senior officer (outside of procurement) responsible for this contract?
  - 2f. Please provide any specification/documentation relating to the last procurement exercise for this contract

## Response:

1. East Cambridgeshire District Council does not own or manage any social housing stock. The housing stock was purchased by Sanctuary Housing and they maintain the housing register. This information is therefore not held.
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- 2a. Locata
  - 2b. 31/08/2018, with a duration of 5 years and an option to extend for a further 2 years.
  - 2c. The contract was recently extended on the 31/08/2023 for a further two years to 31/08/2025.
  - 2d. Locata is a CRM system that is used by 6 Local Authorities, who split the cost respectively.
  - 2e. South Cambridgeshire District Council are the lead on this contract.
  - 2f. Locata was procured through the Government's G Cloud framework. All documentation is held by South Cambridgeshire District Council.

In respect of those requests that are answered in full, partially or the total refused, please take this as notice under FOIA, that we:

- a) Consider the information as exempt from disclosure under the Act;
- b) Claim exempt under sections of the Act:

### **Section 12(4)(a) – Information Not Held**

- c) State why the exemption applies:

**Regulation 12 (4) a public authority may refuse to disclose information to the extent that (a) it does not hold that information when an applicant's request is received.**

This concludes your request FOI/EIR 23/24-200.

If information has been refused please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach [foi@eastcambs.gov.uk](mailto:foi@eastcambs.gov.uk) and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.