



Further to your information request FOI/EIR 24/25-051, please find your question and our response below.

**Request:**

I am interested in gaining insight into the operational challenges faced by the council finance team in years:

1. 2023/24
2. 2024/25 (ytd) and
3. expected to come up (if you are aware) from April 2025-March 2028.

So would like to request a list of operational issues encountered and expected by the council's finance teams during these periods.

Specifically, I would appreciate information on the key operational challenges, obstacles, and concerns that have impacted the efficient functioning of the finance teams within the Council. This may include, but is not limited to, issues related to resource constraints, efficiency, data management, procurement, risk management, financial reporting, and stakeholder engagement.

If available, I would also be grateful for any documents, reports, or records that outline or discuss these operational issues in detail.

**Response:**

East Cambridgeshire District Council's finance department has no recorded operational issues in 2023/24, or year to date 2024/25.

We cannot answer regarding 2025-2028, as this is asking for opinion and not recorded information and therefore falls outside of the scope of a FOI request.

This concludes your request FOI/EIR 24/25-051.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach [foi@eastcambbs.gov.uk](mailto:foi@eastcambbs.gov.uk) and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.