



Further to your information request FOI/EIR 24/25-081, please find your question and our response below.

Request:

1. Please list the departments that conduct investigations into issues / breaches of policy (e.g. for fraud, planning enforcement, licensing, etc.) in your council?
 - a. Please list the approximate number of FTEs (full time employees) that work on investigations in each department?
 - b. If not covered in question 1.a., please also note the number of total FTEs focused on fraud (and note the number of fraud specialists specifically) in your council?
2. Considering third-party investigative software (e.g. for case management, financial investigation, covert operations, etc.), is this software typically procured by a centralised council IT team or by each investigation department?
3. What was your council's overall spend on third-party investigative software last year? £...k
4. In percentage terms, approximately how has your overall spend on third-party investigative software, on an annual basis, changed over the past 3 years?
 - a. Why (e.g. increase in number of users within existing departments, increase in departments, adopting new software, price increases, etc.)?
5. Please populate the below table, specifying if your council uses the listed third-party investigative software categories, noting your annual spend for each and your current software provider(s) if so.

Note that the total annual spend across the below categories should approximately sum to the overall annual spend on third-party investigative software, as per Q3.

Category of investigative software	Description	Does your council use this type of software?	Approximate annual spend, £k, last available year	Name of your current software provider(s)
Case management software	Software used as a central hub to manage cases (from incident to reporting), including to ingest and manage relevant evidence, track case progress, and prepare reports for court proceedings.	Yes	£25,000 (over 5 Local Authorities)	InTec for Business
Financial investigation software	Software designed for extracting, cleaning, analysing and / or visualising financial data and information to investigate fraud or other financial crimes.	No		

Covert operations software	Software for planning, managing, and executing covert operations, including surveillance management, undercover operations, intelligence gathering and secure communication tools.	No		
Other investigative software	Please provide a high-level summary of what other includes: ...	No		

Response:

1. Revenues & Benefits (processed by Anglia Revenues Partnership); Licensing; Environmental Health Commercial; Environmental Health Domestic and Planning Enforcement.
 - a. Revenues & Benefits - 5 FTE (shared between 5 Local Authorities)
 - Licensing – 1 FTE
 - Environmental Health Commercial – 4FTE
 - Environmental Health Domestic – 5FTE
 - Planning Enforcement – 2.6FTE
 - b. 5 FTE in Anglia Revenues Partnership. In all other departments the FTEs undertake investigations as part of their role, not as their whole role.
2. Anglia Revenues Partnership use a bespoke investigative software. This is procured by Anglia Revenues Partnership and is used for all 5 Local Authorities under the partnership. All other departments do not use a third-party investigative software.
3. Anglia Revenues Partnership £25K, this is the total for all 5 Local Authorities under the partnership.
4. Price has remained stable
 - a. n/a
5. Please see table completed in red.

This concludes your request FOI/EIR 24/25-081.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcamb.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.