

South Area Neighbourhood Panel

Ashley • Bottisham • Brinkley • Burrough Green • Burwell • Cheveley
Dullingham • Kirtling • Lode • Reach • Stetchworth • Swaffham Bulbeck,
Swaffham Prior • Woodditton • Westley Waterless.



This is the last ever South Neighbourhood Panel newsletter. A decision was made by East Cambs District Council that, following the January 2014 panels, no further neighbourhood panels would be held because a review had shown clearly that they do not provide an effective means of engaging with residents and responding to issues in local communities. ShapeyourPlace for example, now provides a response to an issue within 10 days (rather than having to wait three months for a panel meeting), and many parish council's regularly engage with residents for their issues and priorities.

This newsletter summarises the key issues raised at the final South panel held on 28th January 2014, and provides responses to all of the issues raised apart from the Policing priorities where an update will be posted on www.shapeyourplace.org by Mid April 2014.

Please use the link to access the Neighbourhood Panel webpage, which provides background information and all up-to-date documents
www.eastcambs.gov.uk/neighbourhood-panels/neighbourhood-panels

Hot Topics

The Future of Community Engagement and Information Sharing in East Cambridgeshire

Although the Neighbourhood Panels in East Cambridgeshire have now ceased, all of the partner agencies involved in their delivery remain firmly committed to tackling community issues and engaging with residents. Listed below are some of

many ways that you can continue to report issues from your local community, and how the public sector organisations working in East Cambridgeshire communicate with you about the services they provide.

How to report faults and issues to East Cambs District Council



By telephone: 01353 665555 (office hours)

Via the on-line portal:

Many services are only a click away and if you register on the site you will also be able to track your enquiry.

<http://www.eastcambs.gov.uk/customer-services/contact-customer-services>

There are 4 self-serve kiosks available in the Council's main reception available for use during office hours for those with no access to the internet.

By talking to your District Councillor:

Details of how to contact your District Councillor are available widely in publications such as the parish/community newsletters, and on the ECDC website: <http://www.eastcambs.gov.uk/council-and-democracy/search-for-councillors>

Face to face at ECDCs reception: Open Mon – Thurs 08:45 – 17:00hrs and Fri 08:45 – 16:30hrs

January 2014

Contents

- **Hot Topics**
The future of community engagement and information sharing in East Cambridgeshire.
- Recycling update.
- Responses to issues raised at the 28th January Meeting
- Breaking News – Action on Energy Insulation Grants

Using 'ShapeYourPlace': www.shapeyourplace.org

By e-mail: Directly to the relevant officer or department or by e-mailing:

customerservices@eastcambs.gov.uk

By letter: East Cambs District Council, The Grange, Nutholt Lane, Ely, Cambs, CB7 4EE

How ECDC keeps you informed about the services it provides

- Through regular press releases

- By keeping the Councils website up to date (www.eastcambs.gov.uk)
- By consultation on specific issues (in writing to those likely to be affected, using ShapeYourPlace and by attending community events)
- By ensuring the Council's Committee meetings are open to the public with the papers available in advance <http://www.eastcambs.gov.uk/council-and-democracy/meetings-search>

How to report faults and issues to Cambs County Council



By telephone: 0345 045 5200 (Contact Centre), for general enquiries

(Monday to Friday 8.00am to 6.00 pm and Saturday 9.00 am to 1.00 pm (excluding Bank Holidays)).

There are also numbers for individual services (such as libraries, passenger transport, school admissions, concessionary bus passes), which can be found at:

www.cambridgeshire.gov.uk/contact/htm.

By e-mail: info@cambridgeshire.gov.uk.

Via the County Council website:

www.cambridgeshire.gov.uk.

The specific link for reporting highways-related faults is: <http://www.cambridgeshire.gov.uk/transport/roads/reportingafault.htm>

Have your say, make a complaint or a comment:

http://www.cambridgeshire.gov.uk/do_it_online/haveyoursay.htm.

Using 'ShapeYourPlace': www.shapeyourplace.org

By letter: Cambridgeshire County Council, Shire Hall, Castle Hill, Cambridge, CB3 0AP

By talking to the local councillor: <http://www.cambridgeshire.gov.uk/cmswebsite/apps/committees/members.aspx>

How the County Council talks to you

- Through regular press releases
- By keeping the Council website up-to-date
- By consultation on specific issues (in writing to those likely to be affected, using 'ShapeYourPlace' and by attending events)
- Through our  and  accounts
- By ensuring Committee meetings are open to the public with the papers available in advance (www.cambridgeshire.gov.uk/council/democracy/meetings)

Ways to contact Cambridgeshire Constabulary

In an emergency: Tel: 999

Non urgent calls: Tel: 101

Via the Cambridgeshire Constabulary website: www.cambs.police.uk

Using 'ShapeYourPlace': www.shapeyourplace.org

Speaking to local officers in person or by e-mail via the 'message me' function on the website

(www.cambs.police.uk)

How Cambridgeshire Constabulary talks to you @Cops

- The new e-Cops, delivered by Neighbourhood Alert, allows members of the public to report

information and issues to Police, as well as receive messages from the police.

- Communications with Watch Schemes (for example, Neighbourhood Watch, Countryside Watch).
- Through regular press releases
- By keeping the Constabulary website up to date
- Through postings on 'ShapeYourPlace'.
- By attending community events and meetings.
- Using  and 



Ways to contact Cambs Fire and Rescue

In an emergency Tel: 999

Via the Cambs Fire and Rescue Website: www.cambsfire.gov.uk CFRS Gateway

In writing to Head Quarters:

Fire Service Headquarters
Hinchbrooke Cottage, Brampton Road
Huntingdon, Cambridgeshire, PE29 2NA.

By phone to Headquarters: Tel: 01480 444 500

Using 'ShapeYourPlace': www.shapeyourplace.org



How Cambs Fire and Rescue Service talks to you

- Through regular press releases
- By keeping the CFRS website up to date (www.cambsfire.gov.uk)
- By consultation on specific issues (in writing to those likely to be affected, using 'ShapeYourPlace' and by attending community events)

Ways to contact Sanctuary Housing

General enquiries by telephone:

Open Monday to Friday, 8am to 8pm and Saturday 9am to 1pm.

Tel: 0300 123 3511 or 0800 131 3348

By E-mail: contactus@sanctuary-housing.co.uk

Via Sanctuary Housings website: <http://www.sanctuary-housing.co.uk/> where you can pay your rent, report a repair and more.

In person: By visiting the Sanctuary Housing desk at East Cambs District Council, The Grange, Nutholt Lane, Ely CB7 4EE



How Sanctuary Housing talks to you

- Through regular press release
- By attending community events and meetings.
- Through the Resident Improvement and Involvement Team.

Town and Parish Councils in East Cambridgeshire

Town and Parish Councils are the first tier of local government, having certain responsibilities for much smaller geographical areas than a District Council or County Council; many such councils cover only one village or town. They can play a vital role in improving the quality of life and the local environment in the communities they represent.

Town and Parish Councils not only focus upon more localised issues but also seek to influence the upper tier councils and other agencies. Many Town and Parish Councils work in partnership with other agencies and authorities to achieve ambitions for their local communities.

These councils set their own budget each year; they are statutory consultees on planning applications relating to the area that they represent; they have powers to provide (and maintain) a number of facilities, including: bus shelters, playing fields, play equipment, community buildings, allotments, cemeteries, war memorials, other recreational and leisure activities.

Some local councils, where eligible, have adopted the General Power of Competence (CPC); this power was introduced in the Localism Act 2011 (sections 1 to 8

inclusive refer). The GPC gives local authorities "the power to do anything that individuals generally may do" as long as they do not break other laws. It is a 'power of first resort'.

The importance of these local councils will increase as the financial resources of the District Council and County Council continue to reduce. For example, a number of local councils now meet the cost of operating a youth club, undertake the cutting of highway verges and are providing funding for minor highway improvements (such as changes to speed limits and introducing parking restrictions).

The contact details of the Parish Council in your area are listed below:

Ashley Parish Council: Tel: 01638 730924

E-mail: clewis315@btinternet.com

Bottisham Parish Council: Tel: 01223 812542

E-mail: bottishampc@tiscali.co.uk

Brinkley Parish Council:

E-mail: clerk-brinkley@hotmail.co.uk

Burrough Green Parish Council: clerk.bgpc@ymail.com

Burwell Parish Council: Tel: 01638 743142

burwellpc@btconnect.com

Cheveley Parish Council:

cheveleyparishclerk@virginmedia.com

Dullingham Parish Council:

dullinghamparishcouncil@ntlworld.com

Kirtling Parish Council: mprescottis@hotmail.co.uk

Lode Parish Council: annart@btinternet.com

Reach Parish Council: reachparishcouncil@live.co.uk

Stetchworth Parish Council:

stetchworthparishcouncil@ntlworld.com

Swaffham Bulbeck Parish Council:

swaffhambulbeckparishcouncil@gmail.com

Swaffham Prior Parish Council:

karen.king@swaffham-prior.co.uk

Woodditton Parish Council: THEOJ43@aol.com

Westley Waterless Parish Council:

Richard.Fella@frog.co.uk

Recycling up to 54 per cent following wheelie bin roll out

The new wheeled bin recycling service in East Cambridgeshire has made an instant impact with the district's recycling rate leaping up by over 20 per cent.

Between October and December 2013, over 3,864 tonnes were recycled in East Cambridgeshire - this compares to 2,293 tonnes over the same period in 2012. This equals a recycling rate for the district of 54 per cent in just three months of the new recycling system.

Feedback obtained since the roll out of the new services also suggests residents believe they are recycling more since they received their wheelie bins. 83 per cent of respondents said they were recycling more with their blue bins, while 57 per cent said they were recycling more garden and food waste.

In order to maintain this momentum the Council is continuing its promotional campaign by visiting local primary schools and holding roadshows in market towns across the district.

The new recycling service involves:

- A blue lidded wheeled bin recycling collection,



including paper, glass, food & drinks cans, plastic bottles & hard plastic food containers, cartons and cardboard. This will be collected fortnightly.

- A green lidded wheeled bin collection for garden and food waste. This will also be collected fortnightly.

Refuse in black sacks continues to be collected weekly with the annual supply of a household's black sacks delivered with the new wheelie bins.

These changes are possible after East Cambridgeshire District Council successfully bid for £5 million from Central Government to fund a new recycling service and retain weekly waste collections last year.

For more information on the waste and recycling service in East Cambridgeshire please visit <http://www.eastcambs.gov.uk/waste/recycling-service-changes> or call 01353 665555.

Issues raised at the January meeting

There was one policing priority raised at the panel as follows:-

- **Acquisitive Crime across the Panel area**

The Police need a minimum of 3 months to tackle and respond to these issues therefore an update will be provided on www.shapeyourplace.org in Mid April 2014.

Cambridgeshire County Council

Issue 1: Pavement on North Street, Burwell – level with the road and very narrow. It is very dangerous for

pedestrians especially as there is no curb to distinguish between the road and the pavement. No's 9, 11, 15 & 17 and opposite 12 & 12a. Please can action be taken to address this.

Response/action:

Section from 9 -12

- The width of the footpath is 1.7m

- There is a kerb at this location, however, this is a dropped kerb.

- If a full face kerb were installed at this location, it would alter the fall towards the properties, which would then cause problems with surface water.

- The current up-stand for these kerbs is a maximum of 15mm. It may be possible to increase this to 60mm, however, much more that this could result in surface water flowing onto private property.
- This section of footpath is of modular construction, any alteration in the surface would be labour intensive (expensive).
- Bollards in the existing surface may be more appropriate/effective if local residents do not object.

Section opposite 12a:

- Very narrow (approximately 0.5m)
- This is due to the corner of a private (possibly listed) property
- There is insufficient room to carry out any alteration at this location.

Issue 2: Campaign to have a cycle path from Quy to Lode is starting. Feasibility study has been completed and there are now 3 options. Anyone interested in learning about the options should contact Lode Parish Council. Concern that there is a lack of cycle infrastructure and whether there are opportunities to improve it in the general South of the District. Would particularly like to hear from Burwell and Swaffham Prior to see if there are any opportunities for joint working. Also are there any opportunities for drawing down government money.

Response/action: The County Council's Cycling Team is aware of the local appetite for a route from Lode and

has been in touch with the Parish Council on a number of occasions.

The route will feature in the Transport Strategy for Cambridge and South Cambridgeshire (insofar as part of it lies within South Cambridgeshire) and the remainder will appear in subsequent strategies.

Currently there is no source of funding for this, a point that which has been made on a number of occasions.

Issue 3: Route 51 (Sustrans route) Cambridge – Newmarket – It would help if the path that runs parallel to the A1303 if at the turning at Bottisham if the cycle path could be extended along there it would be much safer and encourage more users.

Response/action: See Issue 2 above.

Issue 4: Figures are needed to show how many people are using the subsidised bus routes to help inform parish council responses to the Future Transport consultation/engagement process.

Response/action: The latest annual figures for costs and usage are available at <http://www.cambridgeshire.gov.uk/NR/rdonlyres/55B92024-2D8F-42A9-ACD4-287F24DA39B9/0/Spendingonsubsidisedbusservices.pdf>

Breaking News...Breaking News...Breaking News

Action on Energy Insulation Grants

Cambridgeshire Councils have been awarded £5.67m Green Deal Communities funding by the Department of Energy and Climate Change to help residents install insulation improvements to older and non-standard properties.

Typically older and non-standard properties have been considered more expensive to insulate, but can often suffer the most from being cold, however this funding will provide an opportunity for residents to make

improvements at a greatly reduced rate, using grant funding, plus the Green Deal.

Funding will be available for private rented houses, those off the gas network and those in conservation areas across Cambridgeshire. If you live in a property like this, and think your home needs insulating, we would be keen to hear from you. You can contact either the district Council on 01353 665555 or the Cambridgeshire scheme, Action on Energy on 0800 093 33 03.

We would like to thank all those residents who have attended the South Neighbourhood Panel for their support and for bringing issues to the meetings over the last 7 years.

If you would like to raise an issue of concern, please visit www.shapeyourplace.org and have your say!

